

Excellence.
With heart.



CATHOLIC MEDICAL CENTER

FISCAL YEAR 2015 ANNUAL REPORT

JULY 1, 2014 - JUNE 30, 2015





The heart of CMC is to provide health, healing, and hope to patients and their families in a manner that offers innovative high quality services, compassion, and respect for the human dignity of every individual who seeks or needs our care. We accomplish this mission by focusing on five important pillars: **People, Service, Quality, Finance** and **Growth**. These pillars serve as the foundation of everything we do.

Throughout this Annual Report you will find information about how the work we do is made possible because of our **People**. The board members, physicians, healthcare providers, staff and volunteers compassionately make decisions about our patients' experiences and care, hoping to provide them with the information and support they need to make important medical decisions.

Catholic Medical Center is passionate about providing quality care and the finest experience to all patients regardless of their ability to pay. This is a vital component of our **Service** pillar. As part of this pillar we focus on the community health services that are offered through CMC. These programs provide prenatal care for low income women, primary care for refugees, oral healthcare for low income or uninsured children and adults, healthcare for the homeless of our city, and medication assistance for those who are unable to afford lifesaving medications. CMC was proud to invest over \$72 million dollars in services to support our community.

The **Quality** pillar is represented through the caliber of care we provide to our patients. Our physicians and staff work tirelessly to ensure that our patients are cared for in accordance to federal guidelines and that the hospital exceeds national expectations of safety and infection control. In fiscal year 2015, CMC was given many awards in recognition of the quality of the care delivered to our patients. We are proud to list them on the back cover of this report.

I see our **Finance** pillar as an important element that supports the care of our patients. Thanks to engaged donor support and sound financial management, CMC is able to invest in lifesaving technologies, cardiac research, top notch care providers and the expansion of vital community health programs. The strength of our finance pillar allows CMC to invest in keeping quality, compassionate healthcare close to you and your family.

The pillar for **Growth** focuses on looking at strategies to support the future of Catholic Medical Center's programs and services for the future. We have some exciting plans for the future that involve the expansion of new programs and facilities. These expansions will help us better meet the needs of our patients and their families.

On behalf of Catholic Medical Center's board, physicians and staff I want to thank you for your support. I hope that you enjoy reviewing our annual report.



Joseph Pepe, MD
President & CEO

facts

501
Doctors

1,028
Births

180,278
Hospital Inpatient & Outpatient Visits

511
Open Heart Surgeries

2,502
Hospital Employees

64,649
Non-invasive Cardiac Procedures

38
Sub-specialties

9,673
Total Surgeries

885,717
Lab Tests

330
Full Service Hospital Beds
Not-for-Profit

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Mission

The heart of Catholic Medical Center is to provide health, healing, and hope in a manner that offers innovative high quality services, compassion, and respect for the human dignity of every individual who seeks or needs our care as part of Christ's healing ministry through the Catholic Church.

Values

- Treat others with compassion and promote social justice and equality
- Understand and believe human dignity with respect to the sanctity of human life from conception to natural death
- Continually strive for excellence in what we do in regards to quality, patient safety, continuum of care, palliative care, hospice, etc.
- Respect patients, family and each other
- Promote patient-centered care with special attention to the poor, underserved and vulnerable

Vision

Guided by our Mission and Values, we are committed to becoming the finest customer experience, lowest cost, best outcome provider in the region.

History

Catholic Medical Center was established in 1974 with the merger of Notre Dame Hospital and Sacred Heart Hospital, both Manchester-based Catholic Institutions founded in the 1890s. CMC is a not-for-profit, tax-exempt licensed 330-bed full-service acute care hospital with an affiliated medical staff of over 500 physicians serving the residents of the greater Manchester area and throughout New Hampshire. CMC has one of the highest case mix indexes in the state, which means that we serve some of the most critically ill patients in the state of New Hampshire.





people



Caregivers At a Glance

501 doctors

230 Allied Health
Professionals

691 RNs

233 LPNs and LNAs

316 volunteers gave
42,353 hours of
service valued at
\$977,084

The Daisy Award

is given to a nurse who demonstrates kind and compassionate care to patients. With our thanks, we congratulate:

Michele Zorawowicz, RN,
PACU

Melissa Currier, RN, E100

Kelsey Skeffington, RN,
Wound Center

Jennifer Hussey, RN, HVIU

Kristen Keeffe, RN, CMU

Golden Heart Award

is given quarterly to an individual or team who:

- Creates a community of caring and consistent customer service excellence

- Has a positive attitude, takes initiative, and is proactive

- Fosters collaboration and teamwork

Congratulations and thank you to our Golden Heart winners:

Urgent Care, Bedford NH

Rod McQuarrie, Plumber
Facilities

Robert Rzepka, MD,
Hospitalist Medicine

Kendra Viviers, Physical
Therapist Assistant, Outpatient
Rehab

President & CEO Joseph Pepe,
MD, was named among the

Top 100 Physician Leaders
in 2014

*Please see page 20 for a list
of Board Members and Staff*



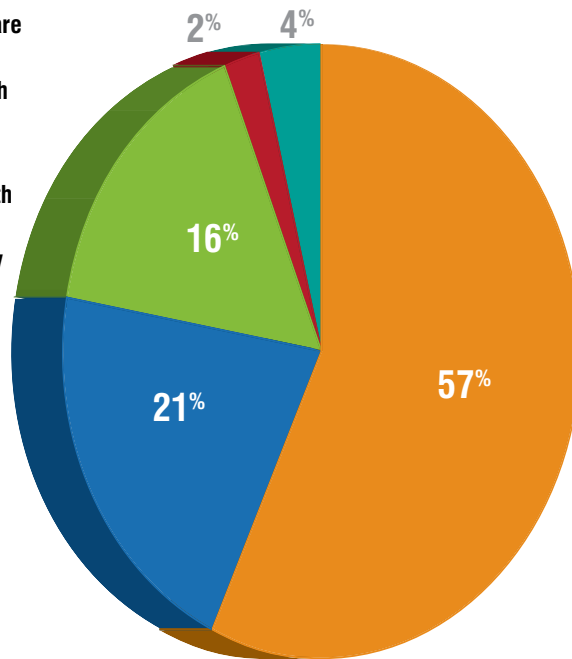
service

\$72,973,142 in Value to the Community

Along with sophisticated clinical and medical quality, our compassionate care extends to vital programs and services to meet the health needs of our community, including the most vulnerable and medically underserved populations.

Between July 1, 2013–June 30, 2014 (FY2014), CMC provided \$72.9 million to care for our community. CMC was ranked the highest in NH (as percentage of revenue) at about 19% and well above the average of 7.5% for US hospitals. Please read our complete Community Benefit Report at CatholicMedicalCenter.org.

- \$41.7M Medicaid/Medicare Shortfall
- \$15.1M Subsidized Health Services
- \$11.7M Charity Care
- \$1.7M Community Health Improvements
- \$2.7M Other Community Benefits*



Subsidized Health Services

CMC underwrites these services and seeks donor and grant support to increase access to care for those in need, including:

- Health Care for the Homeless
- Medication Assistance Program
- Poisson Dental Facility
- West Side Neighborhood Health Center
- Subsidized Continuing Care
- Pregnancy Care Center
- Special Care Nursery

Community Health Improvements

Based on needs identified in the 2013 Greater Manchester Community Health Needs Assessment, CMC regularly provides community-based health education, prevention and screening programs, including:

- Community health education and physical fitness classes
- Health screenings at little or no cost to community members, including breast, cervical and skin cancer screenings
- Fruit and Vegetable Assistance Program
- Parish Nurse Program
- Patient transportation services
- Fertility Health Education Services
- Wellness programs for the homeless

*Other Community Benefits include Leveraged Revenue, Health Professions Education, Financial Contributions, Community-Building Activities, Clinical Research, and Community Benefit Operations.



quality

CMC Named 2015 “Health Care Business of the Year” by Business NH Magazine

We are so proud of this award. It acknowledges the contributions we make to our community, patients, and employees. Our providers, nurses and allied health professionals provide outstanding care in a wide range of settings. Managers, administration and support staff are committed to making daily operations more patient-focused and efficient. Many of our heroes are located off campus or behind the scenes. It recognizes all of the work that goes into each of our pillars: people, service, quality, finance, and growth.



On Top of the World: Conquering Cardiac Rehab and Mount Fuji

Since his days as a US Navy pilot, Howie Wheeler wanted to scale Mount Fuji in Japan. But Mount Fuji faded to a far-away dream as Howie and his wife raised their three daughters and lived full lives.

A near-death experience brought the dream back into focus. “I thought I had no limitations, because I had always been reasonably fit and followed a good diet,” says Wheeler. In June of 2013, Howie was mowing his lawn and nearly passed out. “Next thing you know, my doctor tells me I needed coronary artery bypass graft surgery because of serious plaque build-up in my heart,” says Wheeler. He was immediately admitted to CMC, where doctors performed surgery. “I was out of intensive care in a day, in

recovery for a week and then discharged,” explains Wheeler.

Every day he felt noticeably better. Howie was pain free and quickly gaining strength in CMC’s cardiac rehab center, where he performed light exercises for eight weeks under the watchful eye of nurses and trained exercise specialists.

But Mount Fuji beckoned. “My nurses urged me to join the CMC Wellness Center, which is known as phase three of cardiac recovery,” says Wheeler.

After nine months of training, and a practice hike up the Mount Washington Auto Road, Howie was ready for the next step: Japan. A little more than a year after his surgery, Howie arrived at the base station of Mount Fuji. He was the oldest member of his hiking party. After hiking to 11,000 feet, “I watched the sun rise above the clouds and it was breathtaking. It was like an upside-down sunset,” says Wheeler. Later that day, Howie reached the summit of Mount Fuji, elevation 12,388 feet. A 30-year dream was realized when he safely made it back down.

Around that time, the phone rang at CMC’s cardiac wellness center. “Howie called me from Japan,” recalls Mary Kay Smith, a Cardiac Rehab Nurse Specialist. “That is how much he cares about our program. It was like he was calling home.” Says Wheeler, “I see myself as a result of my care from the nurses and Mary Kay, and their guidance through the phases of recovery. I will do that for the rest of my life.”

What’s next on Howie’s bucket list? “I plan to go to Scotland and climb the highlands area,” says Howie. “I’m getting ready and will train at the wellness center.”

In the meantime, Howie volunteers for CMC’s Caring Hearts Program where he shares his story with patients in the hospital as they are recovering from open heart surgery.



finance

Our Board and Senior Leaders have a responsibility to keep our finances stable, despite an unstable healthcare market of ever-changing insurance demands and ever-increasing technological advances. We are pleased to report that Standard & Poor's (S&P) increased CMC's long-term bond rating to A- with a stable outlook, and Moody's upgraded CMC's outlook from stable to positive.

These represent independent endorsements of our hard work, and make Catholic Medical Center stand out over the majority of other hospitals.

Statement of Revenues and Expenses

Fiscal year ending June 30, 2015 (in thousands)

	2015	2014
Net patient revenues	330,762	313,382
Other revenue	18,618	18,926
Total Revenues	\$349,380	\$332,308
Salaries, wages, and benefits	194,420	175,602
Supplies and other	117,990	114,948
Depreciation and amortization	11,771	11,045
NH Medicaid enhancement tax	14,963	13,865
Interest	3,211	3,887
Total Operating Expenses	\$342,355	\$319,347
<i>Gain (loss from operations)</i>	<i>7,025</i>	<i>12,961</i>
<i>Nonoperating gains (losses)</i>	<i>3,675</i>	<i>6,241</i>
<i>Excess of revenues/gains over expenses</i>	<i>\$10,700</i>	<i>\$19,202</i>
	2015	2014
Cash and other current assets	114,320	118,327
Board designated long-term investment	99,419	98,454
Property, plant and equipment	94,475	86,988
Other assets	35,087	35,061
Total Assets	\$343,301	\$338,831
Current liabilities	55,158	48,194
Long-term liabilities	173,157	152,570
Unrestricted net assets	106,340	129,376
Temporarily restricted net assets	330	529
Permanently restricted net assets	8,316	8,162
Total Liabilities and Net Assets	\$343,301	\$338,831



growth

Catholic Medical Center's commitment to our mission and values is evident in our numerous awards and recognitions for quality and patient experience (see back cover). But in today's turbulent healthcare environment, CMC must fluidly embrace new technologies, new space requirements, and new efficiencies to always strengthen our relationships with our patients, our staff, and the New Hampshire community we faithfully serve. We look forward to meeting that challenge and thank you for your part in moving us toward our goal of health, healing and hope for all.

FY15 Improvements

- Expanded access to care through:
 - The New England Heart Institute becomes The New England Heart & Vascular Institute (NEHVI). Launch of vascular and wound services at Huggins Hospital in Wolfeboro and vascular services at Overlook Medical Park in Derry
 - Expansion of NEHVI facilities and beds and addition of staff
 - Almost 35,000 patients seen at satellite locations throughout the state
 - Debut of Teleurology for evaluation by expert physicians at remote facilities
 - InQuicker online self-scheduling system implemented at Urgent Care in Bedford and Breast Care Center in Bedford
 - Outpatient Pain Management Center opens
- Relocation of the New England Sleep Center to the Holiday Inn on Brown Avenue, Manchester
- Expansion and relocation of Breast Care Center to Bedford. Addition of new equipment to detect cancer earlier
- New primary care office, physical therapy facilities, and lab at Hooksett Medical Park
- Renovation of the Radiology Department to integrate the latest technologies and improve patient flow for added patient privacy
- Tru-D robot starts sterilizing patient rooms throughout hospital with UV light
- Granite Health presents Tufts Health Freedom Plan for regulatory approval. Granite Health comprises CMC, Concord Hospital, LRGHealthcare, Southern New Hampshire Health System, and Wentworth-Douglas Hospital
- CMC is first in New England to offer the CardioMEMS™ implant and the FDA-approved WATCHMAN™ device, two new advances in the management of heart disease

Plans to Improve Patient Care

Over the next 5-7 years, CMC will strive to make significant changes to enhance our patients' experience. Plans include:

- Ensuring that most of the patient rooms are private
- Creating additional parking facilities to ease patient access to care providers
- Constructing a new, easy access ambulatory center
- Expanding space, services and technology offered at The New England Heart & Vascular Institute



MONARCHS CARE FOUNDATION
66 HANOVER STREET, SUITE 200
MANCHESTER, NH 03101
WWW.MANCHESTERMONARCHS.COM

12-34567890

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DATE Apr. 24, 2015

PAY
TO THE
ORDER OF

CMC Breast Care Center

\$ 12,000.00

twelve thousand and 00/100 DOLLARS

FOR Pink in the Rink 2015

Manchester Monarchs MP

⑆1234567890⑆ 000123456⑆

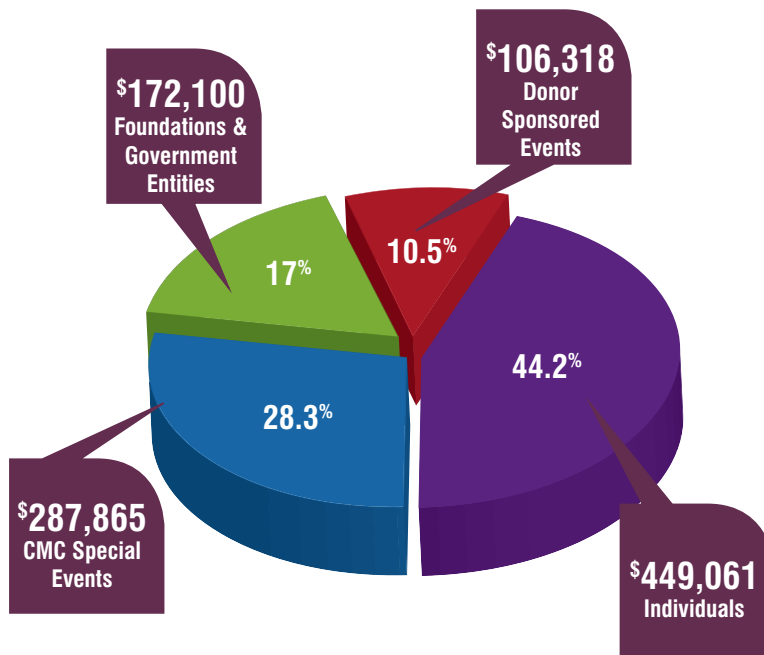
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donors

With the help of our employees, providers and donors, Catholic Medical Center is able to deliver its mission and strive toward its vision. CMC gratefully acknowledges the receipt of over \$1 million from individuals, foundations and government entities, local businesses, corporations and educational institutions. Between July 1, 2014-June 30, 2015, CMC received 678 gifts from 413 donors, including \$56,997 in new gifts, and welcomed 124 new donors.

100% of the Money Supports:

- Breast Care Center diagnostic screening equipment, patient information booklets, and wigs and prosthetics for cancer patients
- Breast and cervical cancer screenings for low-income patients
- Emergency Department lifesaving equipment
- NEHVI cardiac technology and diagnostic equipment
- Pregnancy Care Center for prenatal care for women at risk
- Poisson Dental Facility for dental care for low-income patients
- Special Care Nursery family-centered programming and neonatal equipment
- West Side Neighborhood Behavioral Health Program for low-income patients
- Fruit and Vegetable Assistance Program for low-income patients



Catholic Medical Center gratefully acknowledges those who donated between July 1, 2014 and June 30, 2015.

President's Society

Our President's Society reflects cash gifts from individuals who contributed \$1,000 or more

Dr. Craig and Kristen Berry
 Drs. Lois Fink and Pamela Grich
 Larry and Patricia Gammon
 Peter and Connie Gosline
 Powen Hsu, MD
 Gordon and Valrie Lewis
 Paul and Karen Mertzic
 Dr. Joseph and Anne-Marie Pepe
 Kenneth and Grace Solinsky

Corporations, Organizations, Foundations & Trusts

Includes gifts of cash, planned giving and support via special events

\$10,000+

Alice C. Jadda Trust
 Annie Rowell Intervivos Trust
 Bedford Ambulatory Surgical Center, LLC
 Citizens Bank
 CMC - Gift Shop
 DCU for Kids
 Digital Federal Credit Union
 Joseph F. Jean Revocable Trust
 Estate of Josephine M. Macek
 Estate of Olga C. Malko
 St. Mary's Bank
 State of New Hampshire
 United Way

In-Kind

Spectrum Marketing Companies

\$5,000 - \$9,999

Anthem Blue Cross and Blue Shield
 in New Hampshire
 Bishop's Charitable Assistance Fund
 BJ's Charitable Foundation
 Botnick Family Foundation
 CMC - Associates
 CMC - Pastoral Care
 Devine, Millimet & Branch, PA
 Eastern Bank
 Harvey Construction Corporation

Mary Louise Billings Trust
 New England Life Care
 Prime Buchholz & Associates, Inc.
 T. Giovanis & Company, LLC

In-Kind

Carpineto Wines
 Eisenberg, Vital & Ryze Advertising

\$1,000 - \$4,999

Anesthesia Care Group, PC
 Apple Therapy Services, LLC
 ARAMARK Healthcare
 AutoFair Group
 Baker, Newman & Noyes, LLC
 Bank of New Hampshire
 Bellwether Community Credit Union
 Benjamin Cohen Trust
 BerryDunn, McNeil & Parker, LLC
 Birch Hill Terrace
 Brady Sullivan Properties, LLC
 Community College System of NH
 Covidien
 Dartmouth-Hitchcock Manchester
 Derry Medical Center
 Dignard Architectural Services
 Diocese of Manchester
 Eisenberg, Vital & Ryze Advertising
 Executive Health & Sports Center
 Gilbane Building Company
 Holloway Automotive Group
 Home Health & Hospice Care
 Huggins Hospital
 iHeart Media

In-Kind

ITS, Inc.
 Jackson Lewis, PC
 Karl Storz Endoscopy-America, Inc.
 Lavallee/Brensinger Architects, PA
 Longchamps Electric, Inc.
 Lou K. Parker Memorial Fund
 Manchester Community College
 Manchester Community Health Center
 Manchester Urology Associates, PA
 McLane, Graf, Raulerson & Middleton, PA
 MetLife
 Moore Center Services, Inc.
 NBT Bank
 New Era Medicine, PLLC
 New Hampshire Fisher Cats
 New Hampshire Healthy Families
 New Hampshire NeuroSpine Institute
 New Hampshire Orthopaedic Center
 Nixon Peabody, LLP
 Northeast Delta Dental
 Sibson Consulting
 Southern NH Radiology Consultants, PC
 St. Joseph Hospital
 TD Bank
 Triangle Credit Union
 Victor W. Dahar, PA
 Well Sense Health Plan

In-Kind

E&R Laundry & Dry Cleaners
 Hooked Seafood Restaurant
 Ignite Bar & Grille
 Logo Loc, Ltd.

Martignetti Companies of NH
 Merrimack Street Volvo
 Opici Wines
 Southern Wine & Spirits of New England, Inc.

\$1 - \$999

Abbott Executive Search, LLC
 AI-Anon Support Group
 American Medical Response
 Androscoggin Valley Hospital
 Cardiothoracic Surgical Associates, PA
 Catholic Charities New Hampshire
 CCA Global Partners
 Central Paper Products Co., Inc.
 Clark & Leighton, PC
 CMC - Heart & Vascular Unit
 Cronin, Bisson & Zalinsky, PC
 Dell, Inc.
 Focus Physical Therapy
 Fulcrum Associates, Inc.
 Gamache Properties
 Harvard Pilgrim Health Care of New England
 Helms & Company, Inc.
 Hippo Press, LLC
 IBM Matching Grants Program
 Lambert Funeral Home & Crematory, Inc.
 Law Offices of Howard Gross
 Manchester Community College
 Marsh USA, Inc.
 Mast Road Grain & Building Materials Co., Inc.
 MCPHS University
 MetLife Resources
 Monadnock Community Hospital
 Pastoral Counseling Services, Inc.
 Pawtucket Probation Staff
 Ricoh USA, Inc.
 Saga Communications of New England, LLC
 The Benevity Community Impact Fund
 The Granite YMCA
 The Surgical Care Group, PC
 Verizon Enterprise Solutions
 Verizon Foundation
 Workplace Benefit Solutions

In-Kind

Billy's Sports Bar & Grill
 Candia Woods Golf Links
 Canobie Lake Park
 CMC - Community Outreach and Wellness
 CMC - Outpatient Rehabilitation Svcs. at
 Dartmouth Commons
 Edible Arrangements



CMC physicians, staff and friends enjoy a day of golf in support of The New England Heart & Vascular Institute.

Executive Health & Sports Center
 Fratello's Ristorante Italiano
 Great New Hampshire Restaurants
 iHeart Media
 Barbara Larkin
 Legends Golf and Family Recreation
 Manchester Monarchs
 Mel's Funway Park, LLC
 MetLife
 New Hampshire Fisher Cats
 New Hampshire Motor Speedway
 Ooh Laa Spa
 Quality Inn Manchester
 Santa's Village
 Story Land
 The Majestic Theatre
 Verizon Wireless Arena/SMG
 Water Country

Individual Donors

Includes gifts of cash, planned giving and support via special events

\$1,000 - \$9,999

Anonymous
 Richard M. Bunker
 Stephen Camann
 Eleanor W. Dahar, Esq.
 Dr. Raef and Bethanne Fahmy
 William and Bonnie Greiner
 Dr. William and Jane Goodman
 Sharon J. Hickey
 Kevin Kimball
 John B. Sullivan, Jr.

\$500 - \$999

Adele Boufford Baker
 Anonymous
 Daniel J. Ball
 Zubin S. Bativala, MD
 Jeffrey F. Bleakley, MD
 Richard and Renee Botnick
 Frank and Irene Buhl
 Dr. Robert and Kathleen Catania
 Dr. David and Jane Charlesworth
 Dr. William and Jane Clutterbuck
 Mary T. Desrochers
 Dr. and Mrs. Sylvio Dupuis
 Dr. Philip and Michelle Fitzpatrick
 Dr. James and Michelle Flynn
 Lawrence H. Frank
 Patricia C. Furey, MD

Marc F. Guillemette
 Dr. Susan and Thomas Huard
 Margaret Lambert
 Todd Littlefield
 Anne M. O'Connor, MD
 Carolanne O'Sullivan
 Richard and Barbara Raduzycki
 Ronald and Jane Rioux
 Alex and Lisa Walker
 Dorothy C. Welsh

\$250 - \$499

John F. Anderson
 Carol A. Burke
 John G. Cronin
 Johanne Dallaire
 Edward and Sarah Dudley
 Bonnie L. Frisard
 Michael K. Gilcoine
 Neil A. Levesque
 Susan T. Manning
 Maria and Robert Mongan
 Dr. Jennifer and Jonathan Packard
 Margaret E. Piecuch
 Richard J. Saklad
 Camille F. Sarrouf
 Edmund A. Travers
 Rev. Gayle Whittemore

In-Kind

Richard M. Bunker

\$1 - \$249

Judith M. Adams
 Patricia A. Allard
 Jeffrey and Gloria Andrews
 Anonymous (7)
 Drs. Sergio and Josefina Arambulo
 Theresa J. Arbour
 Jessica L. Arvanitis
 Richard and Lori Ashooh
 Gerald and Joyce Aubin
 Doris E. Audet
 Armand V. Auger
 John R. Banks
 Susan J. Barnes
 James R. Bastis
 Gene and Eileen Beckman
 Maurice Beliveau
 Catherine A. Bemis
 Linda D. Bernson
 Debra B. Blake
 Krista M. Blasi



2014 CMC Gala: **William Edwards, MD** Medical Director of The Special Care Nursery at CMC, Professor, Vice Chair Pediatrics & Neonatology and Section Chief at Children's Hospital at Dartmouth; Gala Chairman and Master of Ceremonies **Ron Covey**, President & CEO of St. Mary's Bank; **The Most Reverend Peter Libasci**, Bishop of Manchester; 2014 Whittemore Award winner **Ron Rioux**, Vice Chancellor for the Community College System of New Hampshire; **Joseph Pepe, MD**, President and CEO, Catholic Medical Center; **Gary Bouchard**, Professor of English at St. Anselm College

Gary Bouchard, Ph.D.
 Robert P. Boucher
 Margaret A. Bourque
 Cecile S. Brasley
 Norbert and Claudette Breton
 Barry and Joanne Brown
 James T. Bunting
 William and Marjorie Burdette
 Michele L. Byrne
 Dr. Robert and Anne Capodilupo
 Donald and Madeleine Carano
 Victor N. Carbone, Jr.
 Albert and Joanne Caron
 Yolande N. Caron
 Dr. Charles and Tracey Carrier
 Thomas F. Carroll
 Cheryl L. Carter
 Irma C. Carter
 John Carter
 Mary Ellen Carter and Tim Gray
 Mary and Peter Cataldo
 John I. Celeste
 Betty Y. Chan
 Germaine M. Clement
 Susan T. Cloutier
 Scott and Karla Colby
 James and Helen Collins

Colette M. Comtois
 Kathleen Considine
 Mary P. Costello
 Arnold and Pauline Cote
 Irene R. Coulon
 Anthony Coviello
 Brian P. Cusson
 Dr. Christopher and Heather Dainiak
 David E. Dalrymple
 Dr. James DeLeo and Dr. Daphnie Mercado
 Thomas Della Flora
 Jane E. Delmar
 Maurice and Elaine Demers
 Paula M. Denis
 William T. Dennehy
 Michael V. Deplacido
 Jeanne B. Descoteaux
 Dr. Robert Dewey and Ms. Pamela VanArsdale
 Janice D. Deziel
 Tanya P. Di George
 Thomas F. Dinardo
 Michael R. Dion, MD
 Wilbrod and Rachel Dion
 Doris C. Dlubac
 Edward W. Drew
 Donna M. Dubuc
 Diane and Sam Dugan



Members of the **St. Mary's Bank** team enjoy the CMC Gala, October 2014.

David and Kathleen Dunn
 Ronald and Shirley Dupuis
 Rochelle J. Durette
 Vivian L. Duval
 Joanne C. Eddinger
 Arpie Evans
 Rosemary J. Evans
 Arnold and Carol Farber
 Thomas and Devin Farrelly
 Patricia E. Foden
 Steve Foskett
 Elaine M. Frisella
 Marlene L. Garon
 Daniel A. Goldfarb, DMD
 Scott and Barbara Goodwin
 Raymond and Sandra Gordon
 Dr. David and Kristen Gould
 Brian R. Graf
 John Granito
 Bernard G. Hailson
 Michael and Tricia Halliday
 Dael B. Harrison
 Lina Maria Hernandez
 Kelly J. Holden
 Gregory and Linda Hood
 Leonard R. Hooper
 Judith E. Houston
 Samuel W. Joffe, MD
 Rev. John W. Keegan, S.J.
 Cynthia Kolenda
 Dr. Ovide and Jeanne Lamontagne
 Robert and Bertha Laplante
 Peter and Gay LaRoche

Lisa A. Lavigne, RN
 Eric H. Lawler
 Patricia D. Lencki
 Jacqueline Leung
 Mary P. Lockridge
 Anastasia M. Luby
 Hugh A. Lynn, Jr.
 Nancy A. Malo
 Donna D. Mann
 Jo-Anne Manson
 William and Ann Marvin
 Denise L. McGlone
 George and Suzanne Mercier
 Roger and Emily Mercier
 Dr. and Mrs. Norman G. Michaud
 Dr. Stephen and Denise Michaud
 Marilyn Mills
 Bruce A. Monette
 Maureen Moore
 Margaret-Ann Moran, Esq.
 Lauren Motta
 Dayle and Lee Moulton
 Lu and James Mulla
 Eness M. Nigro
 Leonard Noury
 Claire M. Nuenoom
 Kimberly Osborn
 Bruce and Nancy Packard
 Daniel and Marie Paone
 Brandie L. Parker
 Diane M. Parks
 Jacqueline C. Peterson
 Robert and Rose Marie Phillips

Mr. and Mrs. Maurice Pichette
 Dr. Mary and Len Pierce
 Elaine E. Pike
 Marguerite D. Pilotte
 Scott Pippin
 Jocelyne D. Poisson
 Colleen K. Pouliot
 John T. Regula
 Yvette E. Rheault
 Margaret Rice
 Mark and Lisa Rondeau
 Merryll Rosenfeld
 Carol A. Ruggiero
 Dennis and Maureen Ryan
 Joyce A. Santostefano
 Camille F. Sarrouf
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 William and Linda Sirak
 A. Christen Smith
 Karl and Janet Soderquist
 Kenneth S. Soskin
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 Yvonne R. St. Hilaire
 Liane J. St. John
 Christine Sum
 Helena Sum
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 William Sum
 William Sylva
 Dmitry S. Tarasevich, MD
 Carol Thibaudeau
 Erik S. Tolf
 Richard J. Tomolonis, MD
 Jennifer L. Torosian
 Richard M. Torossian
 Janet M. Troski
 Vasso Tsingos
 May Tsui
 Bonnie Tung
 Kenneth Tung
 Paul C. Tung, MD
 Christopher Turner
 Melissa Umenhofer
 Jeffrey R. Vachon, DMD
 Laurette Vanasse
 Augustus and Krystyna Ventura
 Margaret S. Wang
 Debra A. Welch

Mary C. Williams
 Sherrie Williams
 James and Kathleen Williamson
 Tracy L. Wood
 Robert N. Worthington
 Annita Yim
 Marjorie Yin

In-Kind

Charilyn R. Campbell
 Eleanor W. Dahar, Esq.

Memorial Gifts

In Memory of Sr. Margaret Ahern
 Stephen Camann

In Memory of Gina Frederickson Annis
 Margaret A. Bourque

In Memory of Ruth Ansell
 Eric S. Tolf

In Memory of Gertrude Auger
 Armand V. Auger

In Memory of Clyde J. Baker
 Stephen Camann

In Memory of Leo Boisvert
 Doris E. Audet

In Memory of Donna Campbell
 Rosemary J. Evans

In Memory of Jean M. Celeste
 John I. Celeste

In Memory of Jill Considine
 Kathleen Considine

In Memory of Richard Costello
 Mary P. Costello

In Memory of Julia Cullen
 Elaine E. Pike

In Memory of George William Curran
 Carol A. Burke

In Memory of Herbert Davis
 Irma C. Carter
 John Carter
 Mary Ellen Carter and Tim Gray

In Memory of Paul Dlubac
 Doris C. Dlubac

In Memory of Marcel R. Dupuis, MD
 Anonymous
 Gerald and Joyce Aubin
 Stephen Camann
 Yolande N. Caron
 CCA Global Partners
 William T. Dennehy
 Ronald and Shirley Dupuis
 Lambert Funeral Home & Crematory, Inc.
 William and Ann Marvin
 Mast Road Grain & Building
 Materials Co., Inc.
 Roger and Emily Mercier
 Dr. and Mrs. Norman G. Michaud
 Marilyn Mills
 Claire M. Nuenaar
 Pawtucket Probation Staff
 Lucille M. St. Germaine
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In Memory of Bob and Scott Evans
 Rosemary J. Evans

In Memory of Rachel H. Gagnon
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In Memory of Dr. Leon C. Haas
 The Surgical Care Group, PC

In Memory of Timothy Michael Halliday
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 Jacqueline C. Peterson

In Memory of Louise Kuslaka
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 Kenneth Tung
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 Annita Yim
 Marjorie Yin

In Memory of Gerard Williams
 Mary C. Williams



Peter Gosline, Interim Chief Administrative Officer, Upper Connecticut Valley Hospital, and **Louis Fink, MD**, Medical Director of The New England Heart & Vascular Institute, who performed sextuple bypass on Mr. Gosline. Mr. Gosline has made a multi-year pledge commitment to NEHV.

Tribute Gifts

In Honor of Anne
 Mary P. Lockridge

In Honor of Carole Banks
 John R. Banks

In Honor of Ann Bicknell
 Carol Thibaudeau

In Honor of Dr. Goldberg
 Larry and Patricia Gammon

In Honor of Howie Wheeler's Hike for NEHI
 Gene and Eileen Beckman
 Maurice and Elaine Demers
 Margaret Rice
 Kimberly Osborn

In Honor of Paula Mahon
 James T. Bunting

In Honor of Michael Motta
 Lauren Motta

In Honor of New England Heart Institute (NEHI)
 Larry and Patricia Gammon

In Honor of Krystyna Ventura
 Augustus and Krystyna Ventura



Marybeth Pierce, DMD, Clinical Director of the Poisson Dental Facility and **Natalie Canario**, Dental Assistant at the Poisson Dental Facility, at the CMC Wine and Beer Tasting, May, 2015. The event benefitted the Poisson Dental Facility and Community Health Services.

We work hard to make sure your support is properly recognized. If you feel your name was incorrectly listed or omitted in error, please contact CMC Development at 603-663-8011, or email ccarter@cmc-nh.org. Should you be interested in making a donation, becoming involved as a corporate donor, or learning about planned giving opportunities, please call 603-663-6056.

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Allergy

Ambulatory Medicine

Anesthesiology

Bariatrics

Behavioral Health

Breast Health

Cardiology

Cardiovascular Surgery

Colorectal Disease

Dental

Dermatology

Emergency Medicine
24/7 Trauma Center

Endocrinology

ENT (Otolaryngology)

Gastroenterology

General Surgery

Hematology/Oncology

24/7 Hospitalist

Medicine

Infectious Disease

Laboratory

Neurology

Neurosurgery

Newborn Care

OB/GYN

Obesity Treatment Center

Ophthalmology

Orthopaedic Surgery

Pain Management

Pathology

Plastic Surgery

Podiatry

Primary Care

Psychiatry

Pulmonary Disease

Radiology

Rehabilitation

Sleep Center

Social Work
Stroke Care
Surgical Care
Thoracic Surgery
Urgent Care
Urology
Vascular
Wound Care

Primary Care Practice Locations

Amoskeag Primary Care
Manchester
Family Health & Wellness Center
at Bedford
Family Physicians of Manchester
Goffstown Family Practice
Granite State Internal Medicine
Bedford
Highlander Way Internal Medicine
Manchester
Hooksett Primary Care
Lakeview Internal Medicine
at Hooksett Medical Park
Queen City Medical Associates
Manchester
Urgent Care
Bedford
Webster Street Internal Medicine
Manchester
Willowbend Family Practice
Bedford

Healthcare Partnerships

CMC's New England Heart & Vascular Institute
physicians care for patients at the following
facilities:

Androscoggin Valley Hospital
Berlin, NH
Huggins Hospital
Wolfeboro, NH
Monadnock Community Hospital
Peterborough, NH
Overlook Medical Park
Derry, NH

Parkland Medical Center
Derry, NH
St. Joseph Hospital
Nashua, NH
Speare Memorial Hospital
Plymouth, NH
Upper Connecticut Valley Hospital
Colebrook, NH

CMC provides bariatric services at
Androscoggin Valley Hospital
Berlin, NH

allwell™ – network of doctors
Granite Health – network of hospitals
BASC – Bedford Ambulatory Surgical Center
Center for Telehealth – Telestroke program
Dartmouth-Hitchcock Norris Cotton
Cancer Center
Dartmouth Pulmonary Medicine Group
Diocese of Manchester
Families in Transition
Farnum Center
The Genavix Wellness Network / Executive
Health & Sports Center
Greater Manchester Community Health
Needs Assessment
Home Health and Hospice Care
Manchester Monarchs
NH American Heart Association
New Horizons for New Hampshire

Nursing homes, including:

Bedford Hills Center
Hillsborough County Nursing Home
Mt. Carmel Rehabilitation and
Nursing Center
Ridgewood Center
St. Teresa's Health Care Center
Organization for Refugee and Immigrant
Success

Educational Partnerships

American International College
Bay Path University
Boston College

Boston University
California College/Independence
Colby Sawyer
Creighton University
Dartmouth College
Fitchburg State University
Franklin Pierce University
George Washington University
Georgetown University
Goffstown Fire
Great Bay Community College
Hesser College
Husson University
Keene State College
Manchester Community College
Mass College of Pharmacy
Mass General Institute
Nat'l Inst of First Assisting
NECB and Finance
New England EMS Institute
New Hampshire Tech Institute-
Concord's Community College
NH Institute for Therapeutic Art
NHMSI
Northeastern University
Northern Essex Community College
Passaic County Community College
Plymouth State University

Quinnipiac University
Regis College
River Valley Community College
River College
Sacred Heart University
Saint Anselm College
Saint Joseph's College
Saint Joseph's School of Nursing
Salter School
Seacoast Career Schools
Simmons College
Southern NH University (SNHU)
Southern University of NY (SUNY)
The Catholic University
U Mass Boston
U Mass Lowell
U Mass Worcester
UNH
UNH - Manchester
University of Hartford
University of New England
University of Phoenix
University of South Alabama
University of Southern ME
University of VT
Walden University
Wentworth Institute of Technology
Worcester State College



Grand opening of **BASC Imaging Center**.

Awards and Accreditations



Awarded **Healthcare Business of the Year by Business NH Magazine**
(May 2015)



Named one of the **Nation's 50 Top Cardiovascular Hospitals for 2015 by Truven Health Analytics**
for the second year in a row (Nov 2014)



Received **Get With The Guidelines®—Stroke Gold, Plus Achievement Award from the American Heart Association/American Stroke Association**
(March 2015)



Designated as a **Baby-Friendly™ Hospital, a global initiative by WHO and UNICEF** to implement practices that protect, promote and support breastfeeding (Oct 2014)



Named "**Gold Fit-Friendly Worksite**" by the **American Heart Association**
(March 2015)



Named one of the **100 hospitals and health systems with great heart programs** by Becker's Hospital Review (Sept 2014)



CMC's Pregnancy Care Center received site approval as a **CenteringPregnancy™ model of care**
(Dec 2014)



Recognized with **SEVEN 2014 Union Leader Readers' Choice Awards:**

- Best Hospital—Overall
- Best Hospital—Cardiac Care
- Best Hospital—Childbirth
- Best Hospital—Emergency Care
- Best Hospital—Weight Loss
- Best Doctor's Office—Willowbend Family Practice
- Best Physical Therapy (runner up) (July 2014)



Recognized as a **Top Performer on Key Quality Measures® by The Joint Commission for 2013**
(Nov 2014)



Catholic Medical Center

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CatholicMedicalCenter.org

