



## Caring for the Health of our Community

**C**atholic Medical Center is highly invested in programs that address the health of our community, with a particular emphasis on those most in need.

This 2013 community benefit report outlines the services that Catholic Medical Center has provided to area residents, particularly those who are least able to afford quality medical care. More than 163,000 people have received some level of subsidized or charity health care through our broad range of community-focused programs, totaling more than \$74 million in community benefit care for the year.

To better serve the community, CMC conducted a community health needs assessment in 2013. The assessment helps us identify needed services, and develop or grow programs to address the needs. *(For a copy of the Greater Manchester Community Health Needs Assessment, please visit [CatholicMedicalCenter.org](http://CatholicMedicalCenter.org)).*

### CMC Community Benefit Services

- CMC Call Center & Physician Finder Services
- Breast and Cervical Cancer Program
- Community Education and Wellness
- Fertility Health Education Services
- Medication Assistance Program
- Health Care for the Homeless
- Parish Nurse Program
- Poisson Dental Facility
- Pregnancy Care Center
- West Side Neighborhood Health Center

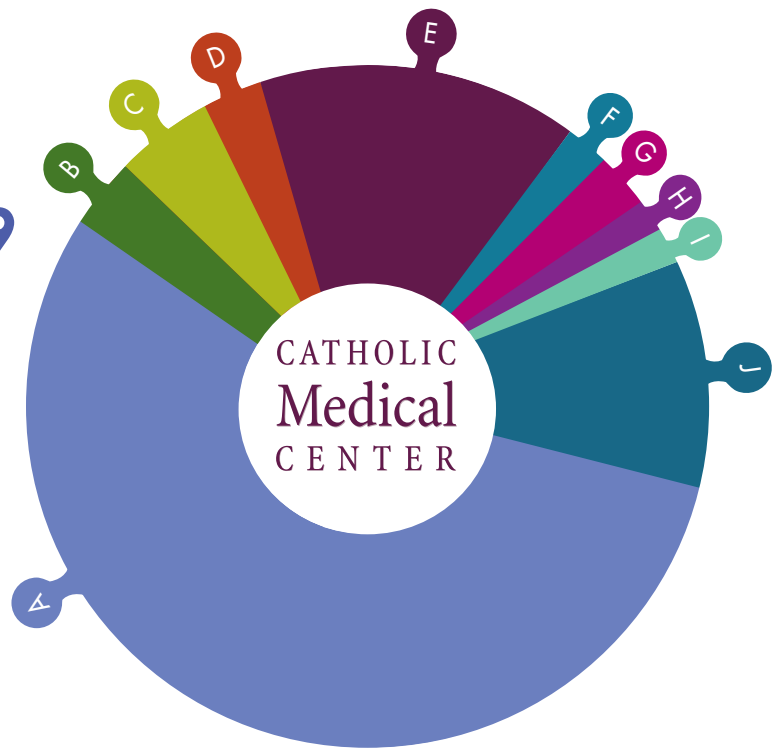


#### OUR MISSION

The heart of Catholic Medical Center is to provide health, healing and hope in a manner that offers innovative high quality services, compassion, and respect for the human dignity of every individual who seeks or needs our care as part of Christ's healing ministry through the Catholic Church.

**\$74,517,879**

in Community Benefits  
FY 2013



**A Medicare/Medicaid Shortfall**  
**\$44,943,471**

**B Leveraged Revenue**  
**\$1,180,041**

**C Community Health Improvement Service**  
**\$1,678,314**

**D Health Profession Education**  
**\$447,544**

**E Subsidized Health Services**  
**\$16,607,452**

**F Clinical Research**  
**\$104,950**

**G Financial and In-Kind Contributions**  
**\$430,900**

**H Community Benefit Operations**  
**\$81,874**

**I Community Building Operations**  
**\$259,488**

**J Charity Care**  
**\$8,783,845**

## Caring for Our Community

Catholic Medical Center is a not for profit, tax exempt licensed 330 bed full service hospital with an affiliated medical staff of over 500 physicians serving the residents of the greater Manchester area and throughout New Hampshire. We serve as a sophisticated acute care hospital and healthcare organization providing a wide variety of healthcare services in a highly technical and mission-oriented environment. Our history is rich with religious connection and commitment to the well-being of the human race, and we work hard to evolve to meet and exceed patient expectations. Currently, Catholic Medical Center has one of the highest case mix indexes in the state, which means that we serve some of the most critically ill patients in the state of New Hampshire.

Along with the sophisticated clinical quality and leading edge medical technology, Catholic Medical Center provides vital programs and services to meet the needs of our community's most vulnerable and medically underserved populations. In Fiscal Year 2013, CMC provided over \$74 million dollars in support to care for the patients in our community.

## Community Benefit Report 2013 Stats

To read our complete 2013 Community Benefit Report visit [catholicmedicalcenter.org](http://catholicmedicalcenter.org). If you have questions or comments about our community benefit activities, please e-mail us at [info@cmc-nh.org](mailto:info@cmc-nh.org).

## Uncompensated Costs of Government Programs: \$44,943,471

*(Includes Medicare/Medicaid shortfall)*

Government funding of Medicare and Medicaid does not cover the full cost of providing health care services to residents who qualify for these programs. The shortfall between the costs incurred by Catholic Medical Center for providing these services and government reimbursement totaled more than \$44 million during fiscal year 2013. This sizeable community benefit fills the gap in providing much-needed health care services to children, expectant women, adults with dependent children, people with disabilities, and seniors age 65 and over who qualify for assistance.

## Charity Care: \$8,783,845

CMC has a generous charity care policy assisting patients with incomes up to 200% above the federal poverty level by providing free or discounted health services. Charity or uncompensated care is a community benefit that is truly a lifeline for those who qualify for assistance.

## Subsidized Health Services: \$16,607,452

In keeping with the mission of the organization, Catholic Medical Center offers a variety of programs that serve those most in need: the poor, the uninsured and underinsured.

**Subsidized Health Services include:**

- Behavioral Health Services
- Health Care for the Homeless
- Medication Assistance Program
- Poisson Dental Facility
- Pregnancy Care Center
- Subsidized Continuing Care
- West Side Neighborhood Health Center
- Women's Health Services

CMC supports the above services through its own funding and by seeking additional funding through a variety of grants. The goal is to reduce the cost of healthcare for those in need in the Greater Manchester area while offering the best healthcare available. *(For a complete list of our services, please contact the CMC Call Center at 603.626-2626).*

## Community Health Improvement: \$1,678,314

Maintaining a healthy community is an integral aspect of health services for Catholic Medical Center. CMC reaches out to the community by partnering with numerous agencies to address community health needs. We regularly provide community based health education, prevention and screening programs based on needs identified in the 2013 Greater Manchester Community Health Needs Assessment. The New England Heart Institute is recognized as the regional experts on cardiovascular health and provides multiple outreach services throughout the state. CMC works with the Breast and Cervical Cancer Program, the NH Colorectal Cancer Screening Program and provides a variety of other screenings, including cholesterol and skin cancer screenings.

**Community Health Improvement Programs include:**

- Community health education
- Health screenings at little or no cost to community members, including various cancer screenings
- NEHI (New England Heart Institute) outreach services
- Partnership with the Manchester school system
- Parish Nurse Program
- Fertility Health Education services providing education and services to community members and students in the Manchester schools