

Where **heart** meets health.



Subsidized Health Services

CMC underwrites these services through its own funding, as well as donor and grant support, to increase access to care for those in need:

- Behavioral Health Services
- Health Care for the Homeless
- Pain Center
- Poisson Dental Facility
- Primary Care Services (under-served & under-insured)
- Pregnancy Care Center

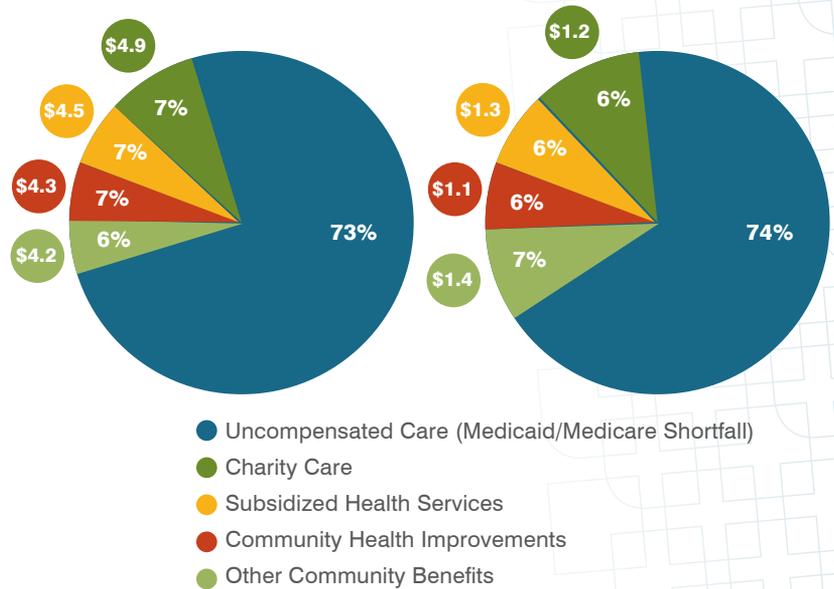
Community Health Improvements

Based on needs identified in the Greater Manchester Community Health Needs Assessment (CHNA), CMC provides community-based health education, prevention and supportive programs, including:

- Community health education, fitness classes and support groups
- Health screenings at little or no cost to community members, including breast, cervical and skin cancer screenings
- Medication Assistance Program
- Outreach and enrollment assistance for Medicaid and other government sponsored programs
- Patient transportation services
- Wellness Programs
- Parish Nurse Programs

**Other community benefits include: leveraged revenue, health professions education, financial contributions, community-building activities and clinical research.*

CMC 2017 Community Benefits Top \$85 Million



CMC's compassionate care extends beyond the advanced clinical services we offer patients in our facilities. We are in the community, supporting vital programs and services to meet the health needs of the most vulnerable and medically under-served populations.

Last year, CMC shifted the start of its fiscal year from July to September, creating a 15-month fiscal year. Between July 1, 2016 and June 30, 2017 (FY 2017), CMC provided more than \$66.1 million worth of care to our community. In the three month extension, July 1, 2017 to September 30, 2017, CMC provided an additional \$19.8 million in community benefits, totaling more than \$85 million for the 15-month fiscal year.

We are proud that CMC's level of community benefits historically exceeds the average for U.S. hospitals (as a percentage of revenue) and is among the highest in the state.

Please read our complete Community Benefits Report at CatholicMedicalCenter.org.



CMC Health Care for the Homeless

Community benefits report – program highlight

“Phil” was homeless, living in a park in Manchester. Connecting him with resources was a challenge. The Health Care for the Homeless (HCH) outreach team started making contact with a simple “good morning” or “what can I help you with today.” After several of these exchanges, Phil started to express an interest in the outreach team and how they might be able to help. The HCH team built a trust that became invaluable to him.

Phil had a history of substance use, which became the daily focus of

his life. He wanted to stop using drugs and get an apartment. The HCH team got him connected to a provider at the clinic located at New Horizons/Families in Transition, assisted him with applying for Medicaid, and supported him in accessing care at a methadone clinic. In time, Phil established a consistent schedule at the methadone clinic and with his primary care provider at the HCH clinic. As a result of his commitment to be clean and his overall improved health, Phil qualified for an apartment



through a homeless housing program. He's achieved his goals, all because someone simply said good morning. 🇺🇸